



GENERAL TERMS - RESIDENCE FORMULA (monthly stay)

MISSION AND OBJECTIVES

La Cordata ACCOMMODATION develops and manages accommodation and housing services since 1989. Its mission is to provide a combined housing solution as main strategic lever to enhance the well-being of local people and communities.

Our hotel-like facilities offer short, medium and long-term accommodation to students, workers, tourists, and organized travel groups, as well as social housing services for young people and families in a situation of temporary distress.

All the guests who will be staying at our facility will contribute to meeting the objectives and principles that inspire La Cordata s.c.s.

SERVICES AND STAY

We accept bookings for a maximum stay of 3 months. If you're interested to extend your stay we'll ask to inform us within and not after 15 days from your departure day and with reference to our remaining availability we'll propose our best offer. No right to automatic renewal is guaranteed.

All our studios have **private bathroom**, TV, WiFi, air conditioning and **kitchenette**.

We have 5 single studios, 1 Double studio and one single room without private kitchenette but with refrigerator and microwave. All solutions are equipped with **bedding and towels**.

Each studio is daily cleaned; the complete change (sheets and towels) is provided once a week for monthly stays and after 3 days for weekly stays.

On the floor there is a small **common living room** with Tv and sofa. Each guest has the opportunity to use wifi connection. In the building you will also find a **laundry** with washing machine and dryer (coin-operated) In the hall there is a **snack corner** (machines for hot / cold drinks and snacks) We have also a big courtyard and **garden** that all guests can use.

The above rate is inclusive of all utility costs.

Guests' stay cannot exceed the maximum period set out under the relevant Regional Law (regional reference). Upon arrival, guests will be asked to sign the reservation form, the general terms and conditions, and the Facility Regulations.

SECURITY DEPOSIT

In case of stays equal or exceeding one month, the Guest shall pay a € 100.00 security deposit for each month's stay, to ensure compensation for any damages suffered up to a maximum amount of € 600.00 per bed. The security deposit will be returned upon check-out, less any repair expenses for any damages caused by the guest.

DOWN PAYMENT, CANCELLATION POLICY AND WITHDRAWAL

Upon booking confirmation (assignment booking number), a down payment will be required, up to 50% of the cost of the first month of stay, which must be done - through bank transfer or Credit Card - within 7 business days of our reservation confirmation.

In case of non-payment of the down payment, in the terms and in the mode indicated, the reservation will be considered as canceled.

In case of cancellation of the reservation after 15 days before arrival, the down payment will be retained as a penalty.

In addition to the security deposit, you will be required to pay the amount of the difference between the dawn payment and the first month of stay.



15 days before departure date for the monthly stay before departure date for the weekly stay, the guest who wishes to continue the stay will have to pay a down payment equal to no more than 50% of the cost of the following month, down payment that will be deducted from the balance of the corresponding month.

In case of no cancellation of the reservation later than 15 days before the stay renewal, the down payment will be retained as a penalty.

Should the guest leave earlier than agreed, the amount already paid for the ongoing stay will not be refunded under any circumstances, subject to the cancellation conditions already in force before the beginning of the Guest's stay, as set out and regulated above.

BALANCE

The balance of the remaining of the first month (together with the security) must be made at the check-in, by cash or credit card.

ROOM INVENTORY & CONDITION FORM AND DAMAGE ASSESSMENT

Upon check-in, Guests will be asked to complete a "Room Inventory & Condition form" and to undersign it for acknowledgement and acceptance of the room furniture and condition.

A week before check-out and one day before leaving, the room and furniture will be inspected for damages and if any are found, the security deposit will be retained up to an amount equal to the repair costs, without prejudice to any further damage.

Please, read the Down Payment section carefully for more details.

RESCISSION OF THE CONTRACT

In addition to the non-fulfilment cases provided for by Law (legal sources), the following guest conducts are to be regarded as serious infringements and may lead to the *ipso jure* rescission of the contract:

- 1) repeated infringements of the Facility Regulations;
- 2) non-payment or partial payment on the due dates agreed upon;
- 3) serious damages caused by the Guest to the Facility.

We reserve the right to claim compensation for any damages or loss suffered.

FAULTS AND MALFUNCTIONS REPORT

The Guest shall immediately report any faults or malfunctions to the Reception to enable prompt technical intervention.

RESIDENCE RULES & REGULATIONS

Upon arrival, Guests will be provided with the Residence Rules & Regulations which they shall undersign for acknowledgement and acceptance.

For safety and maintenance reasons, the Management has a second key to the rooms and, in case of need or emergency, the Facility staff will enter the rooms to safeguard guests' safety and prevent any further damage.

NOTICES AND/OR COMPLAINTS

Any notices and/or complaints raised by the Guest must be directed to the person responsible for the Facility Management.

THEFT AND LOSS

La Cordata s.c.s. declines any responsibility in case of theft and/or loss.

INSURANCE

La Cordata s.c.s is covered by a Third Party Liability (R.C:T) Insurance Policy taken out with Vittoria Assicurazioni, no. 800.014.0000901758 with a maximum coverage of € 3,000,000.00.



LACORDATA
ACCOMMODATION

Dormire e vivere Milano

Via San Vittore 49
20123 Milano
T. 02 9287 1158
info@sanvittore49.com

TOURIST TAX

Milan, like many other cities in Italy and in the world, has introduced a Tourist Tax for tourists and visitors as of 1st September 2012 (*Town Council resolution no. 19 of 11th June 2012*).

The tourist tax amount to stay in Zumbini 6 is Euro 3.00/night per person (up to a maximum of Euro 42.00 per person).

Minors under the age of 18, students under 26 enrolled in one of the universities in Milan, people with disabilities and their accompanying person are exempt from payment.

The proceeds of the Tourist Tax will finance interventions to preserve the cultural and historical heritage of the city and improve the services offered to tourists.

FINAL PROVISIONS

All guests shall read and acknowledge these General Terms and Conditions and undertake to meet the obligations and clauses included herein.