



LACORDATA ACCOMMODATION

Dormire e vivere Milano

Via San Vittore 49
20123 Milano
T. 02 9287 1158
info@sanvittore49.com

GENERAL TERMS - HOTEL FORMULA (short stay)

MISSION AND OBJECTIVES

La Cordata ACCOMMODATION develops and manages accommodation and housing services since 1989. Its mission is to provide a combined housing solution as main strategic lever to enhance the well-being of local people and communities.

Our hotel-like facilities offer short, medium and long-term accommodation to students, workers, tourists, and organized travel groups, as well as social housing services for young people and families in a situation of temporary distress.

All the guests who will be staying at our facility will contribute to meeting the objectives and principles that inspire La Cordata s.c.s.

SERVICES AND STAY

The Hotel Formula offers short stays of up to 7 nights

All our studios have **private bathroom**, TV, WiFi, air conditioning and **kitchenette**.

We have 5 single studios, 1 Double studio and one single room without private kitchenette but with refrigerator and microwave. All solutions are equipped with **bedding and towels**.

Each studio is daily cleaned; the complete change (sheets and towels) is provided once a week for monthly stays and after 3 days for weekly stays.

On the floor there is a small **common living room** with Tv and sofa. Each guest has the opportunity to use wifi connection. In the building you will also find a **laundry** with washing machine and dryer (coin-operated) In the hall there is a **snack corner** (machines for hot / cold drinks and snacks) We have also a big courtyard and **garden** that all guests can use.

The above rate is inclusive of all utility costs.

Guests' stay cannot exceed the maximum period set out under the relevant Regional Law (regional reference).

DOWN PAYMENT, CANCELLATION POLICY AND WITHDRAWAL

Upon booking confirmation, the Facility will require a down equal to the amount due for the first night for all reserved rooms.

In case of total cancellation or partial change we request to be notified with an advance of at least 48 hours from the day of arrival; otherwise, the amount of the first night, of all the rooms booked, will be kept as a penalty.

BALANCE

The balance of the booking must be made by checking in, by cash or credit card (except American Express).

RESIDENCE RULES & REGULATIONS

The regulation is displayed in the building itself.

For safety and maintenance reasons, the Management has a second key to the rooms and, in case of need or emergency, the Facility staff will enter the rooms to safeguard guests' safety and prevent any further damage.

FAULTS AND MALFUNCTIONS REPORT

The Guest shall immediately report any faults or malfunctions to the Reception to enable prompt technical intervention.

INSURANCE

La Cordata s.c.s is covered by a Third Party Liability (R.C:T) Insurance Policy taken out with Vittoria Assicurazioni, no. 800.014.0000901758 with a maximum coverage of € 3,000,000.00.



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THEFT AND LOSS

La Cordata s.c.s. declines any responsibility in case of theft and/or loss.

NOTICES AND/OR COMPLAINTS

Any notices and/or complaints raised by the Guest must be directed to the person responsible for the Facility Management.

TOURIST TAX

Milan, like many other cities in Italy and in the world, has introduced a Tourist Tax for tourists and visitors as of 1st September 2012 (*Town Council resolution no. 19 of 11th June 2012*).

The tourist tax amount to stay in Zumbini 6 is Euro 3.00/night per person (up to a maximum of Euro 42.00 per person).

Minors under the age of 18, students under 26 enrolled in one of the universities in Milan, people with disabilities and their accompanying person are exempt from payment.

The proceeds of the Tourist Tax will finance interventions to preserve the cultural and historical heritage of the city and improve the services offered to tourists.

FINAL PROVISIONS

All guests shall read and acknowledge these General Terms and Conditions and undertake to meet the obligations and clauses included herein.